**LYON VILLAGE APARTMENTS**

**3004 Lee Highway**

**Arlington, VA 22201**

Faye Talhame, Resident Manager 703-465-9700

lva@bmcproperty.com

Please take a moment to help us improve our residents’ experience at Lyon Village Apartments by completing this move-out survey and turning it in to Resident Services with your keys and parking passes. Alternatively, you may email it to lva@bmcproperty.com, or to BMC Headquarters at mhcornwell@bmcproperty.com.

## Forwarding Address needed for processing Security Deposits:

Street \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_\_\_\_\_

Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| --- | --- |
| Reason for leaving?* Change in employment or job transfer
* Management
* Buying a home
* Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Your maintenance requests were handled:* Satisfactorily and promptly
* Satisfactorily but delayed
* Unsatisfactorily
 | ValueConsidering your apartment, its location, and your rent, would you consider Lyon Village:* An excellent value
* A fair value
* A poor value

Would you recommend us to a friend?* Yes
* No
 |

## Please rate your experience at Lyon Village Apartments

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Excellent | Good | Fair | Poor |
| Professionalism of office staff |  |  |  |  |
| Professionalism of maintenance staff |  |  |  |  |
| Cleanliness / maintenance of property |  |  |  |  |
| Overall interactions with staff |  |  |  |  |

## Anything else we should know?

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| --- |
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We appreciate your help and wish you the best!